PAS-TRAN



Committed to providing our community a safe, stable, environment in which individuals can maintain their independence, good health practices, and a healthy sense of self-esteem.

General **Public Transportation** For Pender County Residents



WE PROVIDE:

Human service agency sponsored transit services and general public transportation services. Trip destinations include medical appointments, shopping, employment and more.

(910) 259-9119, PRESS 1

www.penderpas.com
A Non-Profit Organization Serving Pender County 901 South Walker Street • Burgaw, NC 28425 FAX (910) 259-9144

How to Schedule a Trip



Reservations must be made at least 48 hours prior to your trip.

\$**3**00

\$80

ONE-WAY IN-COUNTY ONE-WAY OUT-OF-COUNTY Prices subject to change. Call for current pricing.

Hours of Operation



Monday through Friday from 5:00 am until 6:30 pm

Who Can Ride?



Any Pender County resident, 18 or older is eligible for our services. Parents must provide safety seats as the law requires.

Cancelling a Trip



Failure to cancel a scheduled trip is called a "No Show". Notify **PAS-TRAN** at (910) 259-9119 to cancel any scheduled trip at least two hours in advance.

SERVICE POLICY

- Children must be accompanied by an adult.
- Seat belts MUST be worn at all times.
- · Guns and weapons are prohibited.
- Food, drinks, loud or disruptive behavior and the use of alcohol and tobacco products are prohibited.
- Passengers may not interfere with the safety or privacy of other passengers. Lift equipped vehicles are available.

Transportation services may be interrupted if funding is not available.

SISTEMA DE TRANSITO DE PENDER

Para solicitar un viaje de transportación debes Una organización sin fin de lucro sirviendo al Condado de Pender.

PAS-TRAN Title VI Policy Statement

It is the policy of PAS-TRAN to ensure compliance with Title VI of the Civil Rights Act of 1964; 49 CFR, Part 21; related statutes and regulations that ensure no person in the United States shall, on the grounds of race, color, sex, age, national origin, or disability, be excluded from participation in, or be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance from the United States Department of Transportation. For more information or to file a complaint you may contact us by mail, telephone, or email. Complaints must be filed in writing or in person no later than 180 days after the alleged act of discrimination occurred.

Any person who believes he or she has been discriminated against should contact:

PAS-TRAN Executive Director PO Box 1251• Burgaw, NC 28425 (910) 259-9119