



**NORTH CAROLINA'S  
SENIOR LEGAL HELPLINE**  
1-877-579-7562 (toll free)  
*Serving clients who are 60 years of age or older.*

*North Carolinians  
who are 60 years of age or older  
can call*

**1-877-579-7562**

*(toll-free)*

for help with legal services  
in civil (non-criminal) matters.

INTAKE HOURS FOR NEW CALLERS :

**9:00 am - 11:00 am**

**1:00 pm - 3:00 pm**

**MONDAY - FRIDAY**



## The North Carolina Statewide Senior Legal Helpline

*Is funded by a grant from the  
U.S. Administration on Aging (AOA). Federal law  
requires that the program direct services to those persons  
60 years of age and older who are in the greatest social  
and/or economic need, limited English speaking persons,  
rural or low-income minorities.*

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*Serving clients who are 60 years of age or older  
Priority is given to the population of seniors  
with the greatest economic need.*



**Legal Aid of North Carolina**

# NORTH CAROLINA SENIOR LEGAL HELPLINE

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Priority is given to the population of seniors  
with the greatest economic need.*

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*(toll-free)*



## North Carolina's Statewide Senior Legal Hotline

**Provides high quality telephone advice** and brief service in a timely and responsive manner to a large number of clients.



**Provides prompt access** for our clients, including access for special populations.

**Is available to help** you with your legal problems and/or refer you to other attorneys when extensive services may be needed.

**Provides free access** through a toll-free telephone number available Monday through Friday (9:00 - 11:00 AM; 1:00 - 3:00 PM).

## North Carolina's Senior Legal Hotline offers help in the following areas:

### HOUSING LAW



Landlord/Tenant  
Home Ownership  
Mortgage Foreclosure

### CONSUMER LAW



Purchases  
Contracts  
Collection  
Wrongful Repossession

### EMPLOYMENT LAW



Unemployment benefits  
Discharge  
Discrimination

### PUBLIC BENEFITS



Medicaid  
Medicare  
Food Stamps  
Social Security & SSI

### CIVIL LAW



Alternatives to Guardianship  
Wills

## North Carolina's Senior Legal Hotline provides the following:

### Advice

*Our attorneys can answer your legal questions and/or offer advice.*

### Brief Service

*We can write letters and/or place telephone calls for you to help resolve your problem.*

### Information

*Our attorneys can review legal documents, clarify issues and provide options.*

### Referrals

*If you require extensive services, we may refer you to your local legal aid provider for additional help.*



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