

It is time to take a look at your Medicare plan!

- Is your Medicare plan still right for you?
- Are new to Medicare and need to know more?

Medicare's annual open enrollment period is October 15 – December 7

Pender Adult Services is pleased to once again offer our community access to the Seniors' Health Insurance Information Program (SHIIP) from the NC Department of Insurance through local trained SHIIP counselors.

SHIIP counselors provide free and unbiased information about various Medicare health care products. They can also help people recognize and prevent Medicare billing errors and possible fraud and abuse through the NC Senior Medicare Patrol Program.

In-person and telephone meetings are available at Burgaw Heritage Place and the Topsail Senior Center. **Please note** that in-person meetings are only available for people who are fully vaccinated with the COVID vaccine. **You can schedule an in-person or telephone appointment by calling** Burgaw Heritage Place: 910-259-9119 or Topsail Senior Center: 910-270-0708.

NC SHIIP also offers telephone assistance. **You can call the toll-free number to speak to someone in Raleigh:** 855-408-1212. Monday – Friday 8am – 5pm.

Important to Remember

If you are a current Medicare user, please have your Medicare card and a list of medications available for your visit or call. **If you are new to Medicare**, please let us know when you call to make your appointment and have a list of your current medications available for your visit or call.



NC DEPARTMENT OF
INSURANCE
SENIORS' HEALTH INSURANCE
INFORMATION PROGRAM

Please note that SHIIP counselors are not licensed insurance agents and they do not sell or endorse any product, plan, or company. If you have questions about your specific plan, please contact your insurance agent or insurance company.

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